



# ACCESS TO CARE POLICY SUMMIT: WASHINGTON, DC



Cancer Center

Washington, DC  
September 8, 2016

## Access to Care Policy Summit 2016



Nearly 60 \YU`h`UbX`WUbwf`WUfy`YUXYfg`fy`d`fy`gebh`b`[`d`U`h`Y`b`h`z`d`f`c`j`]`X`Y`f`z`d`U`m`Y`f`z`d`c`]`W`h`a`U`\_`Y`f`z`W`]`b`]`W`z`\\`c`g`d`]`U`', and community perspectives met in Washington, DC on September 8, 2016 for a one-day workshop to create a shared action plan to improve access to cancer care for Medicaid beneficiaries in the District. A participant list is included in Appendix 1.

## Special Thanks to Our Meeting Sponsors



# Welcome



**Mandi Pratt-Chapman**, Associate Center Director, Patient Centered Initiatives and Health Equity at the GW Cancer Center, welcomed participants and gave a brief overview of last year's summit. She introduced the Access to Care Task Force members who worked over the past year to address the barriers facing Medicaid patients in the District. They included: Jennifer Bires, Gigi El-Bayoumi, Heidi Floden, Elizabeth Glidden, Elizabeth Franklin Hoffler, Kimberly Hayes, Delores Jewell, Bonita Pennino, Sybil Green, Sara Rosenbaum, and Eduardo Sotomayor.

# Meeting Agenda

**ACCESS**  
to CARE POLICY SUMMIT

SEP. 8, 2016 THE GEORGE WASHINGTON UNIVERSITY

OUR **AGENDA**

**GROUND RULES**

- \* BE PRESENT & ENGAGED
- \* BE BRIEF & FLEXIBLE
- \* BE BRAVE & BOLD
- \* BE STRATEGIC & ACTION ORIENTED
- \* HAVE FUN !!!

**8:30 a.m.**

- WELCOME & OPENING REMARKS
- RECENT CHANGES to IMPROVE ACCESS to CANCER CARE for MEDICAID PATIENTS  
\* CLAUDIA SCHLOSBERG, Director, DC DEPT. OF HEALTH CARE FINANCE
- B\*RE\*A\*K

**PANEL: CANCER CARE for the MOST VULNERABLE PATIENTS**

DIANA GARCIA, Patient Navigator, GW CANCER CENTER  
ELIZABETH GUIDDEN, ACS Patient Resource Navigator, GW CANCER CENTER  
EVA RUIZ, Patient Navigator, GW CANCER CENTER

**5:00 PM**

- L\*U\*N\*C\*H 12:00 PM
- BARRIERS to PROVIDER PARTICIPATION in MEDICAID
- VOTING & B\*RE\*A\*K
- SMALL GROUP WORK
- GROUP REPORT OUT
- NEXT STEPS & WRAP UP
- A\*D\*J\*O\*U\*R\*N!

CROWLEY & CO/S.HALL

## Opening Roundtable

Participants introduced themselves in an opening roundtable and each person proposed a single change that would help to improve access to cancer care for Medicaid beneficiaries in Washington, DC.



## Recent Changes to Improve Access to Cancer Care for Medicaid Patients



**Claudia Schlosberg**, Medicaid Director, DC Department of Health Care Finance, spoke to summit participants regarding the recent changes in DHCF policies to improve access to care for Medicaid beneficiaries in the District.

One of the major challenges facing oncologists in DC was a low reimbursement rate for oncology medications due to the lack of revisiting the Medicaid Fee Schedule over many years. In addition, some generic drugs were being overpaid to providers. In May 2015, the DC DHCF announced that the Medicaid reimbursement rate for oncology medications would be adjusted to 100% of the Medicare rate, appropriately adjusting reimbursement for both over-reimbursed drugs and for approximately 75% of under-reimbursed chemotherapy and supportive care drugs needed by patients. This policy change has allowed for greater access to care as additional providers have begun to accept Medicaid for chemotherapy services. GW has created a partnership with the DC DHCF and the managed care organizations in order to continually improve services and processes to better serve Medicaid patients in the District.



# Access Panel Discussion - Cancer Care for the Most Vulnerable Patients

The panel focused on cancer care for the most vulnerable patients in the district.

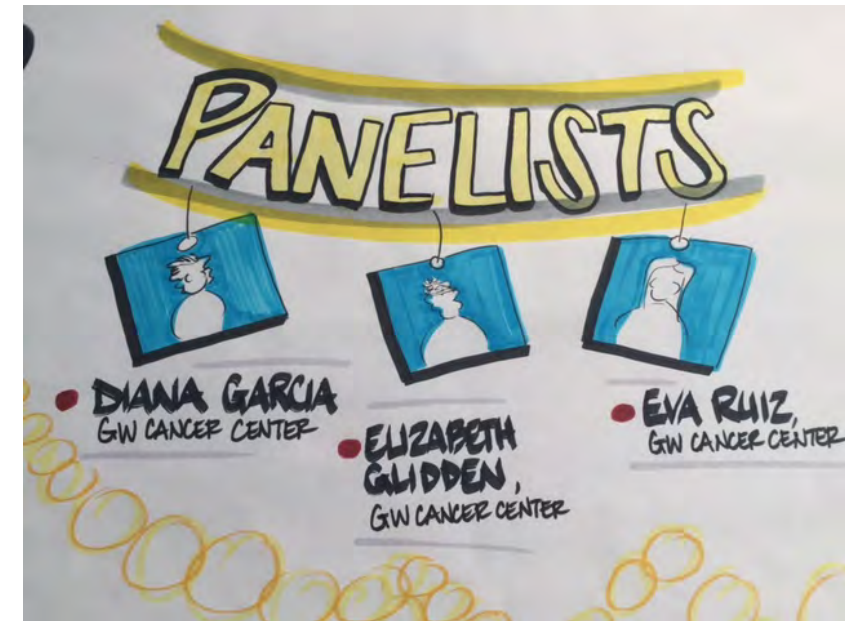
Panelists included:

**Jennifer Bires** (Moderator), Program Coordinator, Patient Support Services and Community Outreach, GW Cancer Center.

**Diana Garcia**, Patient Navigator, GW Cancer Center

**Elizabeth Glidden**, ACS Patient Resource Navigator, GW Cancer Center

**Eva Ruiz**, Patient Navigator, GW Cancer Center







# Identifying and Prioritizing Barriers to Provider Participation in Medicaid



The group brainstormed obstacles to participation in Medicaid from the perspectives of patients, providers and payers. Participants prioritized the barriers identifying the most pressing issues as well as those that were most feasible to address (see page 11).





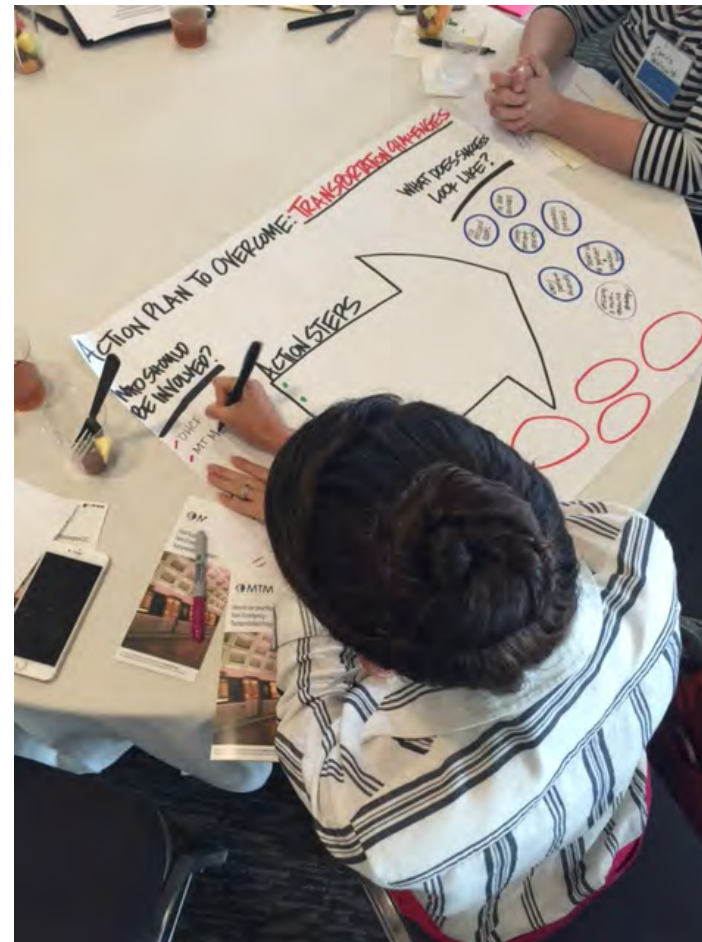
# Small Group Work - Action Planning to Overcome Barriers



For the remainder of the afternoon, table groups selected one of four barriers that were ranked as most important and most feasible, and brainstormed action plans and strategies to overcome them. Action plans included a description of what the group wanted to accomplish, critical factors to achieve success, and which stakeholders must be involved to carry the work forward.

## Top Barriers Facing Medicaid Beneficiaries in DC:

1. Referral Challenges
2. Transportation Challenges
3. Care Coordination Challenges & System Fragmentation
4. Inadequate Provider Networks



# Action Plan Group Report Out

Table groups presented back regarding the significance of addressing their chosen challenge and the most important action steps the group can take to overcome it.





## Next Steps and Wrap-Up

To close the day, Mandi thanked participants and summit sponsors for making this event a success. She also described next steps from the meeting and gave participants the opportunity to sign up for continued engagement on the strategies.



# Appendix 1 - Access to Care Policy Summit 2016 Participants

Summit participants included:

Antonio Lacey	DC Department of Health Care Finance	Jennifer Bires	GW MFA
Ata Khan	GW Hospital	Jennifer Stewart	DC Department of Health
Aubrey Villalobos	GW Cancer Center	Jonathan Perry	DC Primary Care Association
Bathsheba Philpott	GW School of Medicine	Kaitlyn Rush	GW Hospital
Bunmi Ayanwale	Providence Hospital	Keith McCannon	AmeriHealth DC
Cavella Bishop	DC Department of Health Care Finance	Kimberly Hayes	GW MFA
Carrie Dahlquist	American Cancer Society	Kimberly Head-Smith	American Society for Clinical Oncology
Claudia Schlosberg	DC Department of Health Care Finance	Liza Fues	GW Cancer Center
Constance Yancy	DC Department of Health Care Finance	Liz Davey	Breast Care for Washington, DC
Deborah Carter	Medstar	Mamie Preston	Medstar
Diana Garcia	GW MFA	Mandi Pratt-Chapman	GW Cancer Center
Dolores Jewell	GW MFA	Michael Benedict	GW Cancer Center
Dr. Eduardo Sotomayor	GW Cancer Center	Rachel Serio	American Cancer Society
Dr. Jehan El-Bayoumi	The Rodham Institute	Rana Kianni	GW Hospital
Dr. Jose Diaz-Luna	Trusted Health Plan	Robin Pirtle	Health Services for Children
Elizabeth Glidden	GW Cancer Center/ACS	Rosa Goyes	Mary's Center
Elizabeth Franklin	GW Cancer Center	Rosa Villoch-Santiago	American Cancer Society
Eva Ruiz	GW MFA	Sara Rothenberg	GW School of Public Health
Eric Vicks	DC Primary Care Association	Sybil Green	American Society for Clinical Oncology
Gidey Amare	DC Department of Health Care Finance	Taylor Patton	GW Cancer Center
Heidi Floden	McKesson	Tommy Ballard	GW MFA
James Christian	AmeriHealth DC	Yuqing Zhang	GW Cancer Center
		Stacy Hall	Crowley & Co.