Oncology Patient Navigator Training: The Fundamentals- Competency Alignment

GW | Cancer Center
TAP

	Centers for Medicare & Medicaid Services	Professional Oncology Navigation Task Force	George Washington University Cancer Center	Community Health Workers Core Consensus	American Cancer Society
1 Cancer Basics: Continuum of Cancer Care	• Knowledge base	• Knowledge • Prevention, Screening and Assessment • Evidence-based care	• Knowledge of Practice	• Knowledge Base • Building Individual and Community Capacity	• Health Knowledge
2 Medical Terminology	• Knowledge base	• Knowledge	• Knowledge of Practice	• Knowledge Base • Communication Skills	• Health Knowledge
3 What is Patient Navigation & What does a Navigator do?	• Knowledge base	• Knowledge • Qualifications	• Knowledge of Practice	• Knowledge Base • Service Coordination and Navigation Skills	• Client Care and Care Team Interaction
4 Team-Based Navigation and Role Delineation	• Knowledge base • Service coordination and systems navigation • Facilitation • Professionalism and ethical conduct	• Knowledge • Interdisciplinary and Interorganizational Collaboration • Operational Management • Professional Development	• Knowledge of Practice • Interprofessional Collaboration and Communication skills • Systems-Based Practice • Personal and Professional Development	• Interpersonal & Relationship-Building Skills • Professional Skills and Conduct • Service Coordination & Navigation Skills	• Communication/ Interpersonal Skills • Practice-Based Learning • Client and Care Team Interaction
5 US Healthcare System, Payment and Financing	• Knowledge base • Service coordination and systems navigation	• Knowledge • Operational Management	• Knowledge of Practice	• Knowledge Base	• Health Knowledge

Source: Community Health Worker Core Consensus Project, 2022, Franklin et al., 2022, Pratt-Chapman et al., 2015, Varanasi et al., 2024

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6 Professional Development and Practice-Based Learning	• Professionalism and ethical conduct • Interpersonal and relationship-building • Facilitation	• Professional Development • Mentorship and Leadership • Interdisciplinary and Interorganizational • Operational Management • Self-care	• Practice-Based Learning and Improvement • Professionalism • Personal and Professional Development	• Service Coordination and Navigation Skills • Interpersonal and Relationship-Building Skills • Professional Skills and Conduct	• Health Knowledge • Practice-Based Learning • Patient Care Coordination • Client and Care Team Interaction • Ethical, Cultural, Legal Issues
7 Communication with patients and Caregivers	• Patient and family communication • Interpersonal and relationship-building • Patient and family capacity building • Facilitation	• Cultural and Linguistic Humility • Communication • Evidenced-based care	• Patient care • Interpersonal and communication skills	• Interpersonal and Relationship-Building Skills • Communication Skills	• Communication/ Interpersonal Skills • Client and Care Team Interaction
8 Shared Decision-Making with Patients and Caregivers	• Patient and family communication • Interpersonal and relationship-building • patient and family capacity building • Facilitation	• Communication • Prevention, screening and assessment • Treatment, care planning and intervention • Psychosocial assessment and intervention • Survivorship	• Patient care • Interpersonal and communication skills	• Communication Skills • Interpersonal and Relationship-Building Skills • Capacity building skills	• Patient Care Coordination • Client and Care Team Interaction • Communication/ Interpersonal Skills

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9 Patient Advocacy	• Patient Advocacy	• Advocacy	• Patient care • Interpersonal and Communication skills	• Advocacy Skills • Capacity building skills • Interpersonal and Relationship-Building Skills	• Patient Care Coordination • Systems-Based Practice
10 Strengths-based Individual and Community Assessments to Address Barriers to Care	• Interpersonal and relationship-building • Patient and family capacity building • Service coordination and systems navigation • Facilitation • Individual and Community Assessment	• Prevention, Screening and Assessment • Treatment, Care Planning and Intervention • Psychosocial Assessment and Intervention • Survivorship • End of Life • Evidence-Based care	• Patient care • Interpersonal and communication skills • Interprofessional collaboration	• Interpersonal and relationship-building skills • Capacity building skills • Individual and community assessment • Outreach Skills	• Patient Care Coordination • Systems-Based Practice • Communication/ Interpersonal Skills
11 Ethics and Patient Rights	• Professionalism and Ethical Conduct	• Ethics • Operational Management	• Patient care • Professionalism	• Professional Skills and Conduct	• Ethical, Cultural, Legal and Professional Issues • Systems-Based Practice

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12 Program Evaluation and Quality Improvement	• Service Coordination and Systems Navigation • Individual and Community Assessment	• Interdisciplinary and Interorganizational Collaboration • Operational Management • Practice Evaluation and Quality Improvement	• Practice-Based Learning and Improvement • Professionalism • Personal and Professional Development	• Evaluation and Research Skills • Professional Skills and Conduct	• Practice-Based Learning • Patient Care Coordination
13 Clinical Trials	• Knowledge base • Service Coordination and Systems Navigation	• Knowledge • Survivorship • Evidence-based care	• Knowledge of Practice • Interprofessional collaboration	• Service Coordination and Navigation Skills • Knowledge Base	• Health Knowledge • Patient Care Coordination
14 Value of Patient Navigation	• Knowledge Base	• Knowledge • Operational Management	• Knowledge of practice	• Knowledge Base • Professional Skills and Conduct	• Health Knowledge