

2025 The Oncology Patient Navigator Training: The Fundamentals

Program Evaluation and Quality Improvement Lesson References

Academy of Oncology Nurse & Patient Navigators & American Cancer Society. (2020, August). Navigation metrics toolkit.

https://aonnonline.org/images/resources/navigation_tools/2020-AONN-Navigation-Metrics-Toolkit.pdf

Academy of Oncology Nurse & Patient Navigators. (2023, September 19). Learn how to develop your elevator speech. [Video].

<https://aonnonline.org/video-library/4928:learn-how-to-develop-your-elevator-speech>

Agency for Healthcare Research and Quality. (2020). CAHPS cancer care survey.

<https://www.ahrq.gov/cahps/surveys-guidance/cancer/index.html>

Agency for Healthcare Research and Quality. (n.d.). Process mapping. Retrieved December 20, 2024, from <https://digital.ahrq.gov/health-it-tools-and-resources/evaluation-resources/workflow-assessment-health-it-toolkit/all-workflow-tools/process-0>

American College of Surgeons Commission on Cancer. (Retrieved 2024). Optimal resources for cancer care (2020 Standards).

<https://www.facs.org/quality-programs/cancer-programs/commission-on-cancer/standards-and-resources/2020/accept/>

Dwyer, A. J., Staples, E. S., Harty, N. M., LeGrice, K. E., Pray, S. L. H., & Risendal, B. C. (2022, July 1). What makes for successful patient navigation implementation in cancer prevention and screening programs using an evaluation and sustainability framework. *Cancer*, 128 Suppl 13, 2636–2648. <https://doi.org/10.1002/cncr.34058>

Fertman, C. I., & Grim, M. (Eds.). (2022). Health promotion programs: From theory to practice (3rd ed., 77-78). Jossey-Bass. ISBN-13978-1119770886

GW Cancer Center. (2021). Implementing the Commission on Cancer Standard 8.1 Addressing Barriers to Care.

<https://cancercontroltap.org/wp-content/uploads/2021/09/30%20-%20CoC%20Standard%208.1%20Road%20Map%20FINAL%20508.pdf>

Heery, M., Cohen, S., & Mena, Z. (2019). Scalp cooling: Implementing a cold cap program at a community breast health center. *Clinical Journal of Oncology Nursing*. 23(3), 237-241. <https://doi.org/10.1188/19.CJON.237-241>

2025 The Oncology Patient Navigator Training: The Fundamentals

Program Evaluation and Quality Improvement Lesson References

Holtrop, J. S., Estabrooks, P. A., Gaglio, B., Harden, S. M., Kessler, R. S., King, D. K., Kwan, B. M., Ory, M. G., Rabin, B. A., Shelton, R. C., & Glasgow, R. E. (2021). Understanding and applying the RE-AIM framework: Clarifications and resources. *Journal of Clinical and Translational Science*, 5(1), e126.

<https://doi.org/10.1017/cts.2021.789>

National Institutes of Health. (n.d.). Patient-Reported Outcomes Measurement Information System (PROMIS). Retrieved December 20, 2024, from <https://commonfund.nih.gov/promis/index>

Newcomer, K. E., Hatry, H. P., & Wholey, J. S. (2015). *Handbook of practical program evaluation: Planning and designing useful evaluations* (4th ed.). 4th ed. Jossey-Bass. <https://doi.org/10.1002/9781119171386>

Ver Hoeve, E. S., Calhoun, E., Hernandez, M., High, E., Armin, J. S., Ali-Akbarian, L., Frithsen, M., Andrews, W., & Hamann, H. A. (2024). Evaluating implementation of a community-focused patient navigation intervention at an NCI-designated cancer center using RE-AIM. *BMC Health Services Research*, 24, 550.

<https://doi.org/10.1186/s12913-024-10919-y>

Ward, W. L., Hahn, E. A., Mo, F., Hernandez, L., Tulsky, D. S., & Cella, D. (1999). Reliability and validity of the Functional Assessment of Cancer Therapy-Colorectal (FACT-C) quality of life instrument. *Quality of Life Research: An International Journal of Quality of Life Aspects of Treatment, Care and Rehabilitation*, 8(3), 181–195.

<https://doi.org/10.1023/a:1008821826499>

Wilcox, B., & Bruce, S. D. (2010). Patient navigation: A "win-win" for all involved. *Oncology Nursing Forum*, 37(1):21-25.

<https://pubmed.ncbi.nlm.nih.gov/20044337/>

World Health Organization. (2024). Patient navigation for early detection, diagnosis and treatment of breast cancer: Technical brief. <https://iris.who.int/bitstream/handle/10665/379225/9789240100954-eng.pdf?sequence=1>